

### Did you know?

There is no "one size fits all" approach when it comes to addressing health needs and establishing wellness goals. Your Well-Being Coaching program is designed to help you achieve your best self through a personalized health coaching experience. Our coaches strive to ensure you are equipped with the tools necessary to establish and maintain a healthy lifestyle. Work one-on-one with your coach to make a positive and lasting change while reaching the quality of life you deserve.

#### ComPsych® Well-Being Coaching is here to help...

- When you're willing to make positive changes to your health but don't know where to start.
- When you receive your biometric results after a blood test and don't understand what the numbers mean for your health.
- When you're informed of an existing health risk and need support implementing healthy behaviours to lower your risk.
- When you're struggling to overcome barriers along your wellness journey and need motivation.
- When you want to learn about a specific topic to understand how it is relevant to your own well-being.
- When you're trying to incorporate new healthy habits and need to talk to someone who will listen without judgement.

#### New on line scheduling

With on line scheduling, starting a coaching program is easier than ever. Just log on to <u>guidanceresources.com</u>, click the Browse all services button and then the ComPsych Health & Well-Being tile to get started.

#### 24/7 Live Assistance

Call: | TRS: Dial 711





## James was preparing to run his first 5K, but then he encountered some unforeseen obstacles.

#### James explains how his program helped:

"I have previously used Well-Being Coaching for various topics and I've always found the coaching sessions to be helpful. This year, I originally set out to run a 5K and started working with my coach to reach my goal. She helped me set small and achievable goals and I was well on my way to run the race. Then COVID happened, and my coach graciously agreed to continue working with me, with modified workout plans. She has been greatly valuable in helping me navigate physical and mental challenges during this difficult time. She helped with getting me motivated and staying on track with my goals, even when they are small; and she's someone I can count on to talk to on a regular basis to keep spirits up. Talking to her is one of the highlights of my week. It provided an outlet during a period when the highly unusual became the norm."

Remember you can contact us at anytime using your toll-free number to schedule an appointment with a health coach.

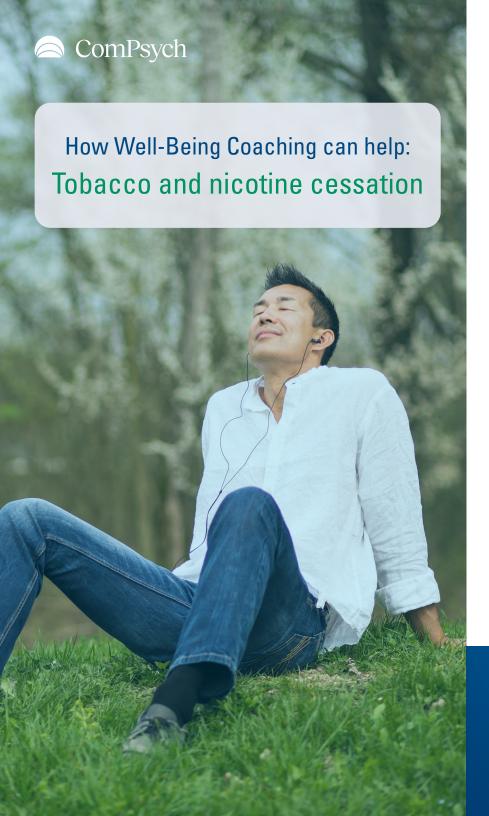
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## Elliot had been smoking for more than 20 years when he decided to participate in the Tobacco and Nicotine Cessation Coaching program.

#### Read what Elliot has to say about his Well-Being Coaching experience:

"As someone who has been smoking for more than two decades, I am well aware of the health factors, financial cost and perception. What most people don't understand is choosing not to quit is not really a choice. The addiction is extremely strong, as is the hold it takes on you and the habits and routines it develops.

In the past, I have quit for small bursts but inevitably went back. However, this program has taught me to think differently. It has educated me on why I smoke, what the triggers are and what I can do to help overcome them. In a relatively short time working with my coach, I have reduced my daily smoking intake by more than half. It's been quite an accomplishment, and I feel positive that I can continue improving further.

I don't know for sure what the final outcome will be, but I know that without this program, I wouldn't have made the strides I have to this point. The support and education the Cessation program provides is wonderful. It has given me the tools that I need and has reinforced the importance of never quitting trying to quit."

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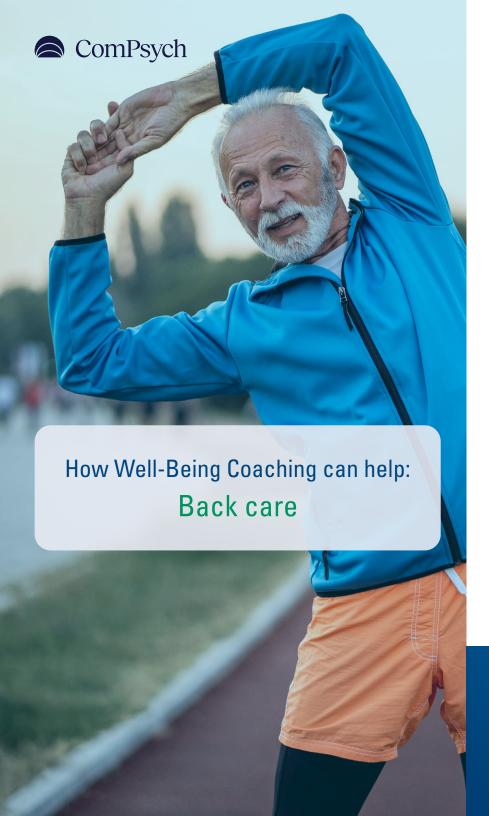
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## Mark's job required years of repetitive hard labour, and as a result he has dealt with chronic back pain for decades.

#### Read Mark's story about how Well-Being Coaching helped him:

"I just want to give some very positive feedback on a recent coaching program I completed in view to improve my chronic back pain.

I have had chronic back pain for 30 years after repetitive hard labour stressed my back and caused an injury to my lower back. Over that time period, I went to physical therapy and read a lot on how to alleviate the pain. A recent back X-ray showed three degenerative disks in my lower back.

I signed up for the Back Care Coaching Program, and I was really impressed with my coach, who gave me exercises, stretches and lifestyle changes to address my back issues. Over the course of my sessions, my coach provided me with additional resources and recommendations that helped me dramatically. These were completely new to me even though I had been researching this for a long time.

This advice benefited me and I am grateful. In fact, I feel so strongly about ComPsych<sup>®</sup>, a benefit offered by my employer, that during my boss' staff meeting, I shared my personal experience and how I was a firsthand witness to how beneficial this service was. I encouraged our entire team to utilize such a valuable resource.

I want to thank my coach and ComPsych® for making a positive difference in my life."

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Although Amy was confident in her ability to eat healthy, she decided to participate in a coaching program because she figured it couldn't hurt to get some reinforcement on what she thought she already knew about nutrition.

#### Here is what Amy has to say about her coaching experience:

"Several months ago, I decided to participate in a nutrition coaching program. I considered myself to be very knowledgeable about nutrition, but I figured it couldn't hurt to get some reinforcement. Now I can only chuckle when I think about how much I did not know about nutrition.

For the last few years, I had a need to eliminate certain foods from my diet. As much as I enjoyed these foods, I found I had begun to experience difficulty absorbing them. When I discussed this with my coach, she was not only patient, but also a very good listener. When I discussed this with my health coach, she was able to help me in a way where I thoroughly understood why I was experiencing these issues, what likely happened over the course of time, and steps that can be taken to promote healthy digestion. After putting her guidance and help into action, I can say that I feel like a brand-new person! I'm able to enjoy my food again without worry or pain but I also have more energy than I used to.

I'm so grateful for my coach's guidance and support. She was very helpful, knowledgeable, supportive, positive, and motivating throughout the entire coaching program. I can't thank you enough for all you've done!"

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How Well-Being Coaching can help:
Healthy ageing



# Mary dealt with a health issue for years and struggled to find anyone who could address her problem.

#### Mary describes how Well-Being Coaching helped her:

"I spent hundreds of dollars on doctors and specialists over many years and tried countless remedies to no avail. My coach helped me conquer this problem I have had for several years, and she truly completely changed my quality of life. My coach is sweet, caring and so intelligent. I am beyond grateful! I will keep in touch with her to monitor my progress." There are no words for getting my life back and making it better.

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During his Tobacco Cessation coaching sessions, Vince realized there were other areas of his health that required attention. Vince was relieved when his Health Coach recommended another coaching program that could meet his needs.

### Read what Vince has to say about how Well-Being Coaching helped him:

"During my time using Well-Being Coaching, I had such a pleasant experience. I started off using Well-Being services to complete the Tobacco and Nicotine Cessation program. My coach made it very easy for me to accomplish goals. I struggled with the idea of quitting, but my health coach made me realize that by simply having the willingness to make change, I already had all the tools I needed. After a few months of coaching, I saw how I was progressing. I was handling my triggers and managing stress a lot better.

While on my journey to quit smoking, my health took a few turns. I spoke with my coach about my need to consult with a nutritionist, and she informed me that the coaching experience allows us to pivot to other topics that are important to us. We changed gears to focus on nutrition and she began informing me about my condition so I could understand the effects of the food I ate. After several sessions she was able to advise me on the kinds of things that would help me to balance my condition and still feel amazing! With every session, I learnt so much and I gained so much in my personal life from it. I am so happy. I feel like my coach is an extended part of my family, she always brings good advice and wonderful tips to make every transition easier on me."

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Angela believed that in order to exercise, she had to go to a gym, which is not something she was interested in. Angela joined a coaching program where she developed an exercise plan that was right for her and found the motivation she needed to stay on track.

#### Angela shares how her Well-Being Coaching experience helped:

"The Well-Being services have helped me improve my overall health, not just physical but mental health as well. I feel less stressed and more capable of coping with daily challenges and obstacles. Prior to starting the exercise coaching program, I had zero ambition to exercise, thinking it was something that had to be done in a gym setting. But my personal coach helped me develop a personalized plan that excluded going to the gym. I am now getting 10-15,000 steps a day, in addition to a 40-45 minute brisk walk every day, and strength training every other day. I couldn't have done this on my own."

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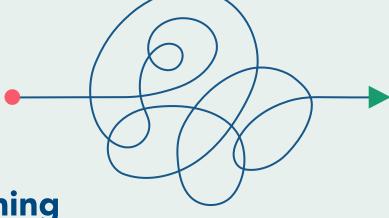
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**GuidanceResources®** 

### Well-Being Coaching From your GuidanceResources® Program

With New Online Scheduling, Getting Support Is Easier Than Ever!

In today's high-pressure world, our well-being often takes a back seat to the demands of work and family life. As a result, our mental, physical and emotional balance can suffer. The Well-Being Coaching program from your ComPsych® GuidanceResources® program can help you regain that balance so you can be your best, at work and at home.

Connect today with one of our certified personal coaches. They work one-on-one with you to reduce roadblocks and risks — addressing health and well-being issues holistically, before they evolve into long-term, costly problems. The services are available over the phone or via video link and cover a variety of issues, including:

- Burnout
- Balancing competing needs
- Developing self-compassion
- Goal setting
- Building resiliency

- Time management
- Coping with stress
- Finding motivation
- · Improving sleep and more

#### **Getting Started**

To request an appointment with a personal coach and get the support you need to live a healthier, more balanced life:

- **New Online Scheduling:** Log on to <u>guidanceresources.com</u>, or register if you are a first-time user. On the homepage, click the Browse All Services button and then the ComPsych Health and Well-Being tile on the following page to begin.
- Call: Dial your GuidanceResources® toll-free number anytime to request an appointment.



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